

# Ellucian Institutional Transformation

Provide the IT leadership, management, and governance practices to ensure your technology strategy aligns with institutional objectives

With proven methodologies and best practices, Ellucian’s Managed Services team can provide structured, comprehensive, cost-effective IT resources and expertise to ensure your institution delivers the IT support and responsiveness you and your constituents expect and need. From dedicated on-site leadership to flexible remote services and specialists with expertise in higher education technologies, our team can support your IT needs so that you can focus on institutional priorities and goals.

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**Proven results**  
 Measurable, predictable, and repeatable high-quality service based on higher education best practices
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**Expert support**  
 Professional, skilled IT leadership with an extensive background in higher education
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**Strategic vision**  
 More efficient and informed IT decision-making to support high performance

## Support where you need it most

Our team can provide the insight to deliver a service package uniquely matched to the needs of your institution. Our services include:

ON-SITE RESOURCES	REMOTE SERVICES	STRATEGIC SERVICES
Chief information officer or IT executive director	Call center and campaign services	IT governance process development
Directors of key IT functions	Web development services	Technology and institutional goal alignment
Customer-facing solution experts in business process, systems, networking, and infrastructure/wireless	Security services, including expert remediation	Strategic and annual work plan development
Training	Disaster recovery and business continuity support	Policy and procedures


 For more information, visit [ellucian.com/solutions/managed-services](https://www.ellucian.com/solutions/managed-services)