



Education Needs Assessment

DELIVER ON STUDENT SUCCESS MORE EFFICIENTLY AND EFFECTIVELY

Implementation is just the first step in adopting a new solution. Too often, users struggle to make the transition or resist it altogether, leading to an underutilized solution, frustrated leadership, and, in some cases, overtaxed professionals who are tasked with end user training.

The complimentary Ellucian Education Needs Assessment helps gauge your organization's training needs so that you get the full value out of your Ellucian solutions. Keeping users current and well trained will not only help drive adoption of the solution, but also adoption of best practices for leveraging its full capabilities.

INCREASE EMPLOYEE ACCEPTANCE, SATISFACTION, AND PRODUCTIVITY

Empower employees by educating them on their solution's functionality, which is continuously evolving. The better they understand the product functionality and its capability in their day-to-day work, the better their adoption and productivity—and the more value you get from your investment.

In the months and years following implementation of a new solution, users often revert to old behaviors or find workarounds to function rather than take advantage of the solution's complete functionality. Solution training can help users get full value.

CREATE A TARGETED TRAINING APPROACH

Our needs assessment can help you determine which training is right for your organization. From onboarding new employees to keeping more senior staff members educated, our comprehensive Education Services range from basic to advanced courses for technical, functional, and managerial personnel.

DECREASE SUPPORT REQUIREMENTS

Free IT staff to focus on strategic needs of the institution by relieving them from providing end user training on Ellucian products. With unmatched product and training expertise,



“ ERP systems constantly change due to upgrades, additional features, or addition of new functionalities. In addition, knowledge leakage due to employee attrition can be as high as 25% in any given year. Consequently, ERP training is an ongoing business requirement and not a one-time event. Best practices suggest providing recurring refresher training to all system users.”

— Learning Solutions Magazine

“Five Tips for a Successful Enterprise Resource Planning (ERP) Training Program”

Ellucian Education Services provide flexible, cost-effective training options that can be tailored to meet your users' individual needs and timelines.

MAXIMIZE YOUR INVESTMENT VALUE

When users understand how to best use their tools, they are more effective at delivering on the strategic needs of the institution. By determining the right training for your users, the Ellucian Education Needs Assessment helps you get full value out of your solution and better efficiency from your employees.

STOP THE KNOWLEDGE DRAIN

Tired of losing years of knowledge when staff leaves? The Ellucian Education Needs Assessment will provide information to ongoing, consistent education vehicles to not just enable existing employees to better leverage their solution, but help bring new employees onboard quickly on the solutions that enables their jobs.

LEARN HOW TO OBTAIN KNOWLEDGE JUST IN TIME WITHOUT TRAVELING

Many of our clients don't know the wealth of education options available to them, including just in time training options where travel is not required. The Ellucian Education Needs Assessment will provide you information on numerous training channels to meet the needs of your users and support staff.

ENSURE EMPLOYEES STAY EDUCATED

Why not embed training in onboarding plans so that new employees don't get access to systems till they complete standard learning modules? Or incorporate training requirements into annual performance reviews? The Ellucian Education Needs Assessment will provide valuable tips on how to enable ongoing education of faculty and staff on Ellucian solutions.

DELIVER TRAINING WITH IMPACT

The Ellucian Education Needs Assessment increases the impact of your training to help ensure that your users fully adopt your Ellucian solution and use it effectively after implementation. The complimentary assessment determines which training is best for your organization:

Ellucian On-Demand Subscription Library provides short training segments so functional users can quickly master the software they use to do their jobs 24/7 — without leaving their desks. That means more time for them to dedicate to student success and the mission of your institution. This training option is self-paced and accessible anytime, so users can participate according to their individual needs and timelines. Many courses include an assessment of proficiency at the end. One seat for unlimited access for one year costs less than sending an employee to one three-day live training class.

Online training provides the conveniences of course access from the user's desktop with the advantages of instructor guidance and peer collaboration.

Classroom training provides hands-on education in an interactive classroom setting at a regional location or at your campus. Classroom training also is available in the form of pre-conferences to larger user group meetings and at company conferences such as Technical Training Week.

Training credits are a purchasing option that enables you to budget a certain amount to use throughout the year for any combination of online or classroom training channels.

By determining the right training for your organization, the needs assessment will help you increase employee acceptance and satisfaction of Ellucian solutions while ensuring the team is effectively using the solution to meet the strategic needs of the institution.



ABOUT ELLUCIAN

Ellucian helps education institutions thrive in an open and dynamic world. We deliver a broad portfolio of technology solutions, developed in collaboration with a global education community, and provide strategic guidance to help education institutions of all kinds navigate change, achieve greater transparency, and drive efficiencies. More than 2,400 institutions in 40 countries around the world look to Ellucian for the ideas and insights that will move education forward, helping people everywhere discover their futures through learning.

To learn more, please visit www.ellucian.com

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