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Delivering a Best in Class Student Experience

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THE SITUATION

Student Experience

Opportunity

- Provide a ‘Best-in-Class’ student-centred experience

The Reality

- Difficult to find and access critical information and services
- Students required to log in multiple times/multiple credentials

What’s Needed

- Personalised hub for timely and actionable information and services in one place
- Simple and consistent processes to support student life

Results

- Empowered students
- Saves time to focus on teaching and learning
- Increased student satisfaction leads to higher rankings and retention

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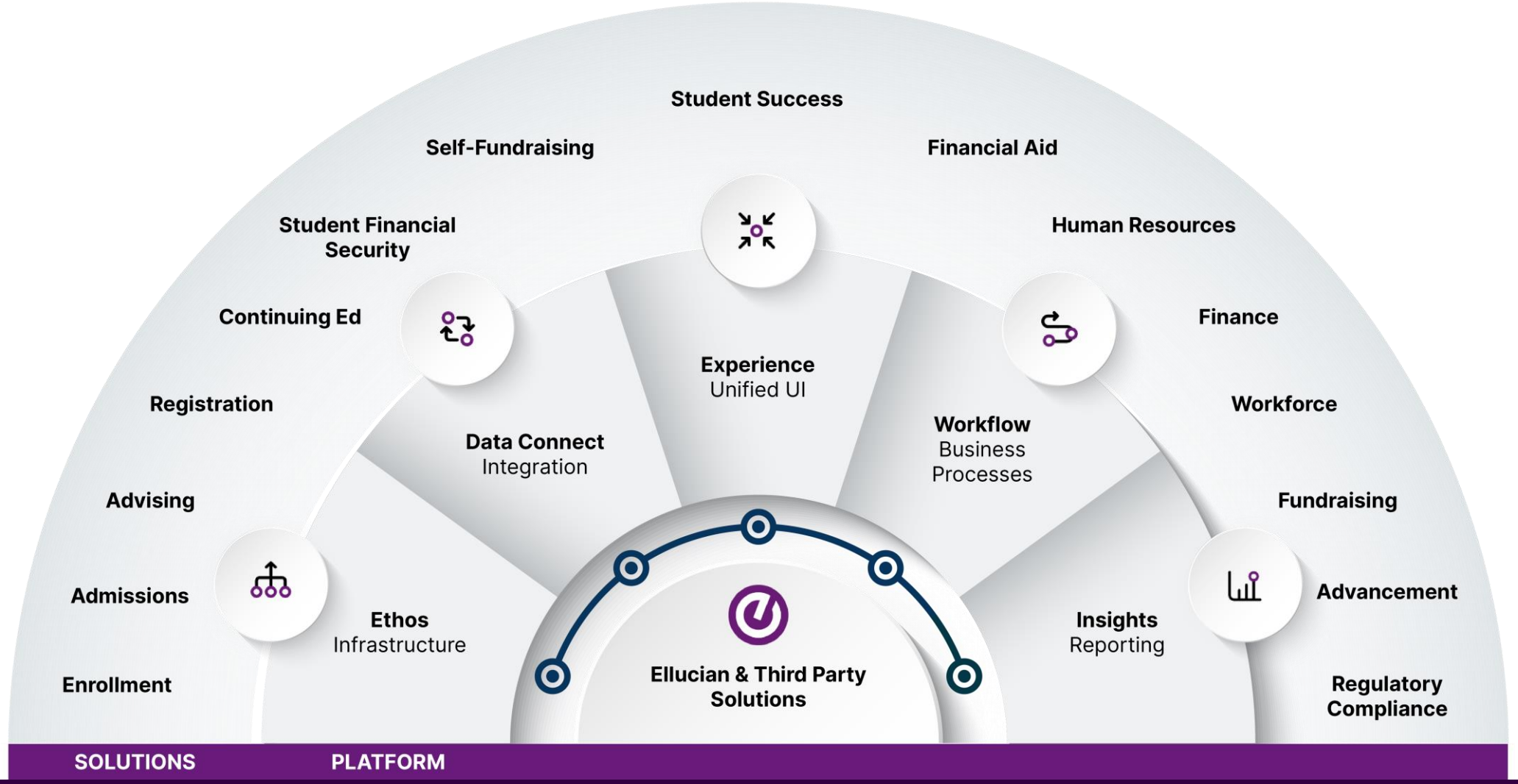
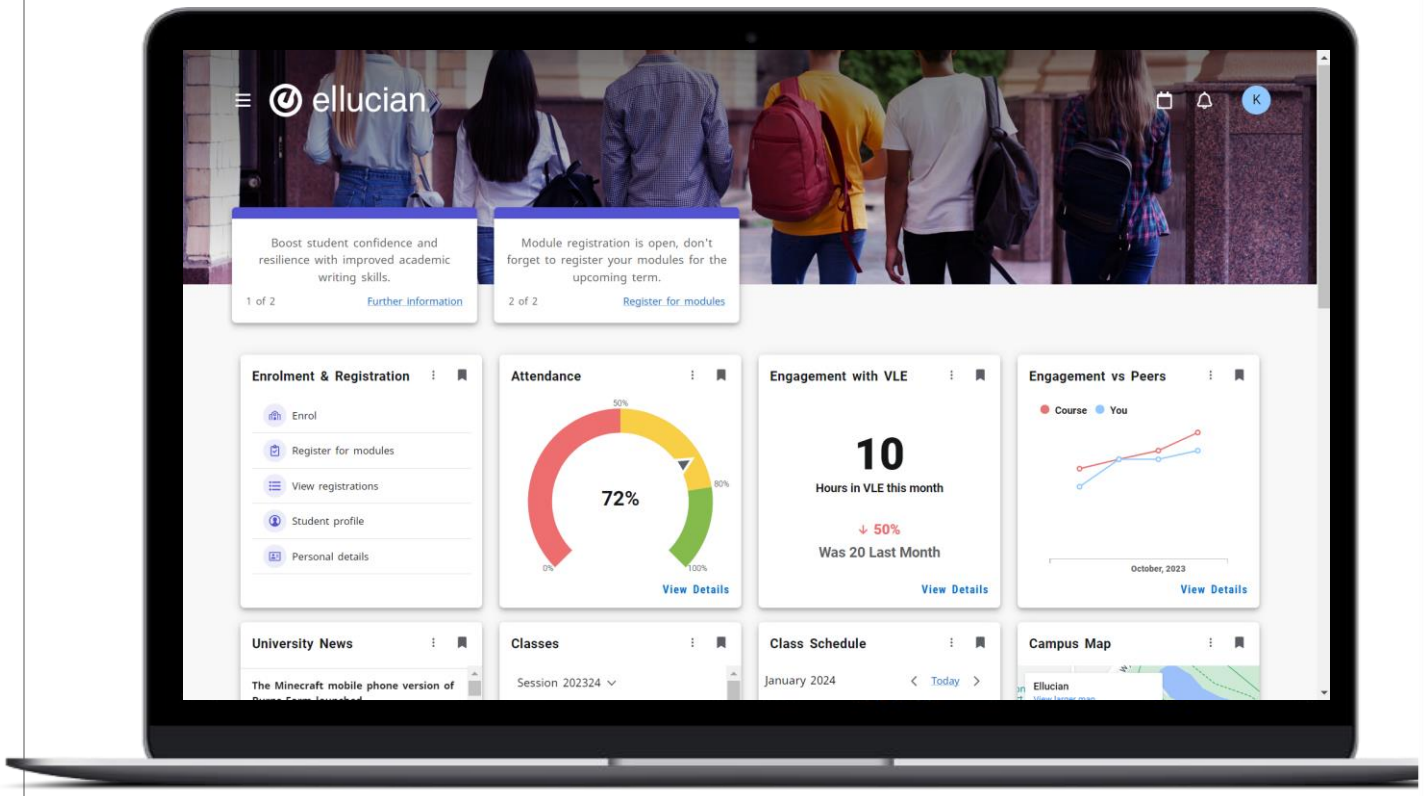
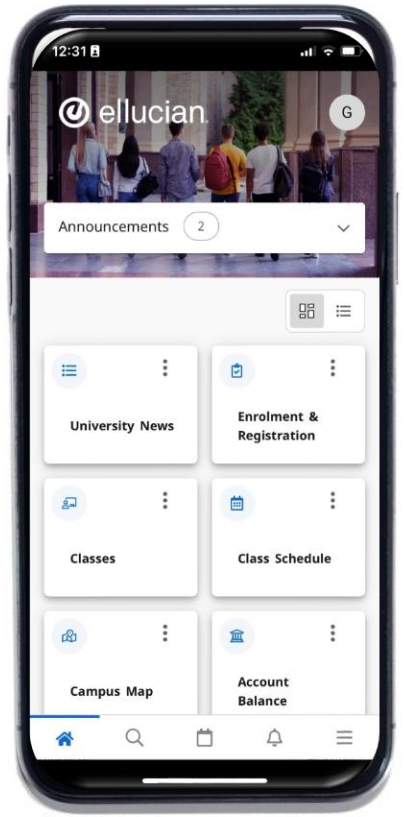
PORTFOLIO

Ellucian SaaS Platform

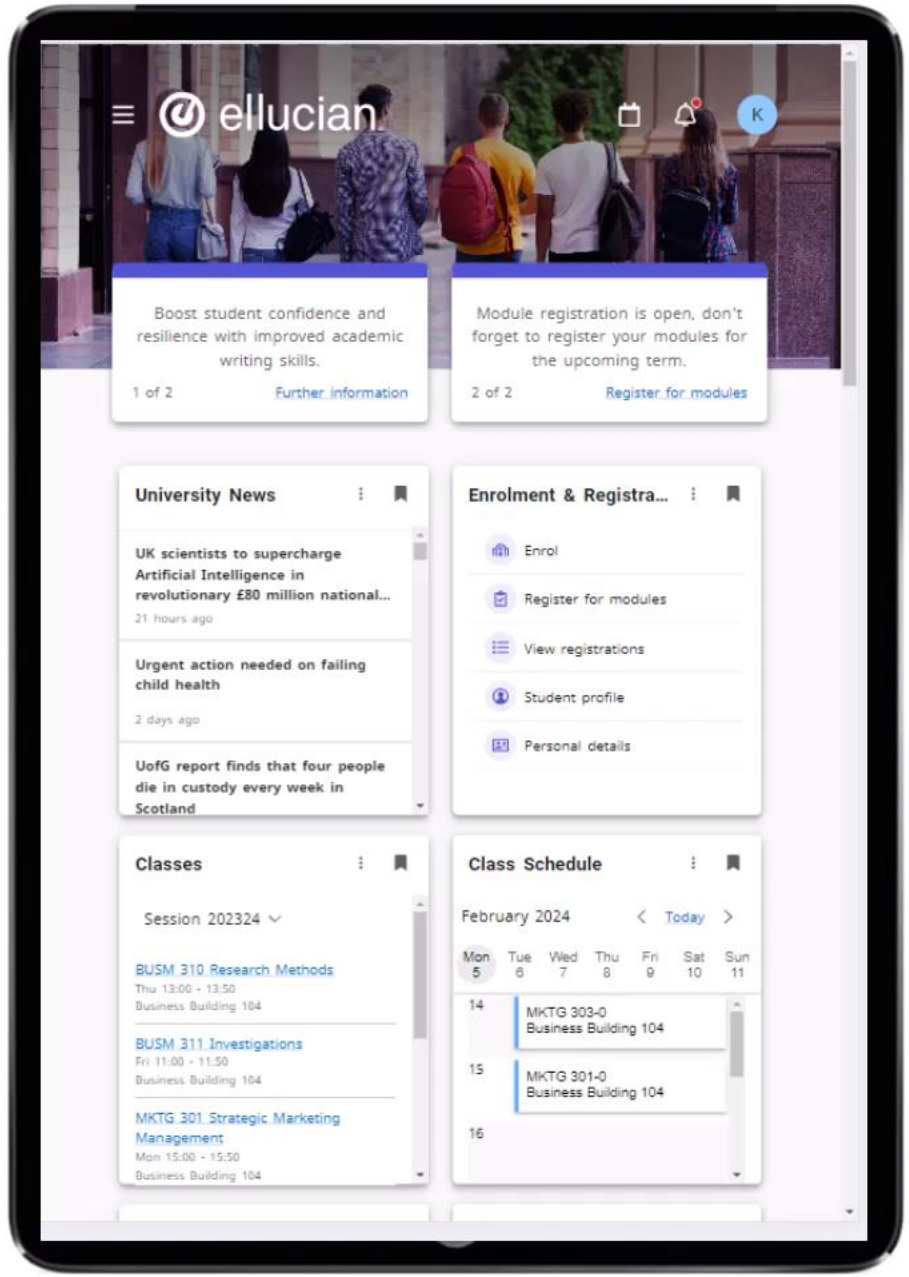


Student Experience





THE STUDENTS EXPERIENCE



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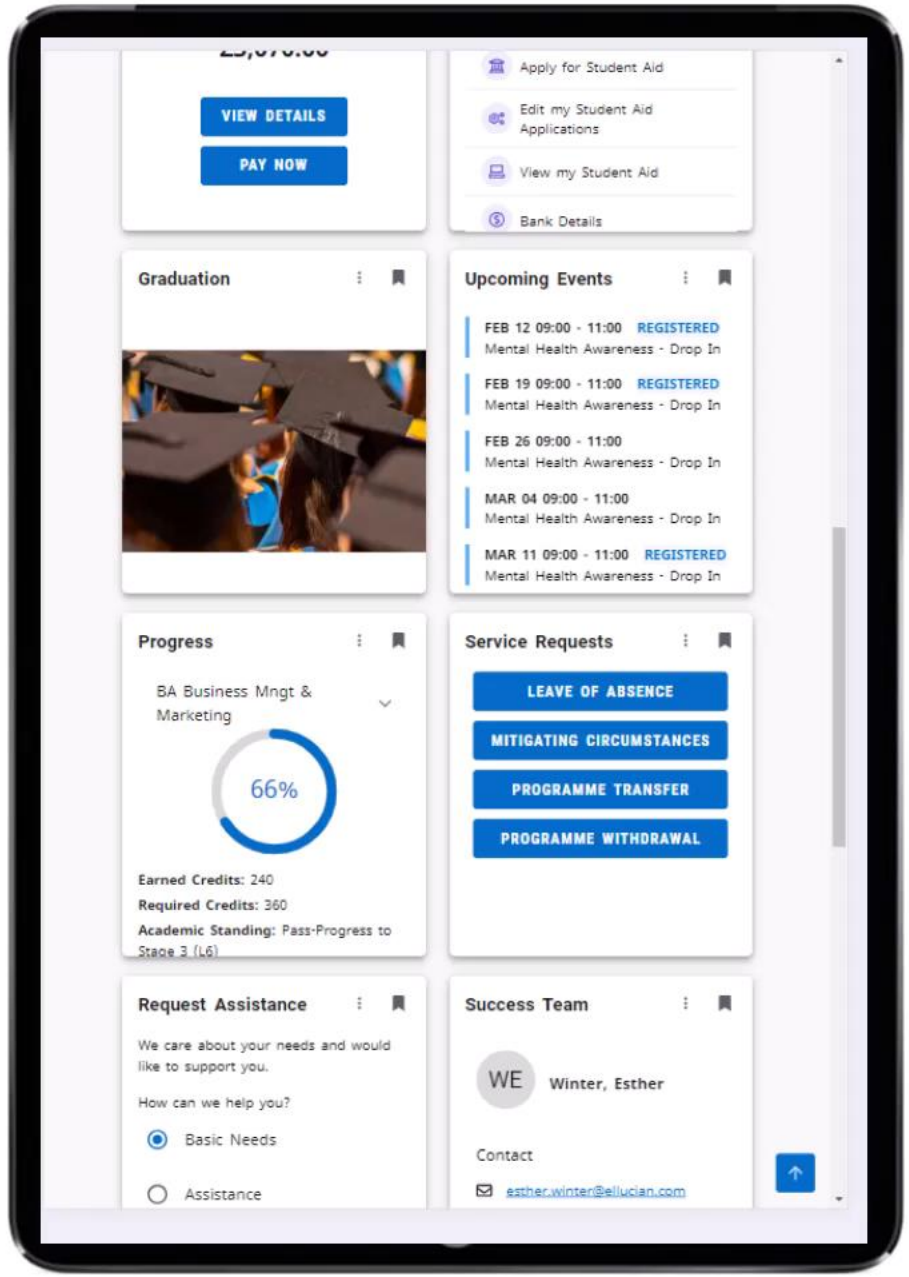

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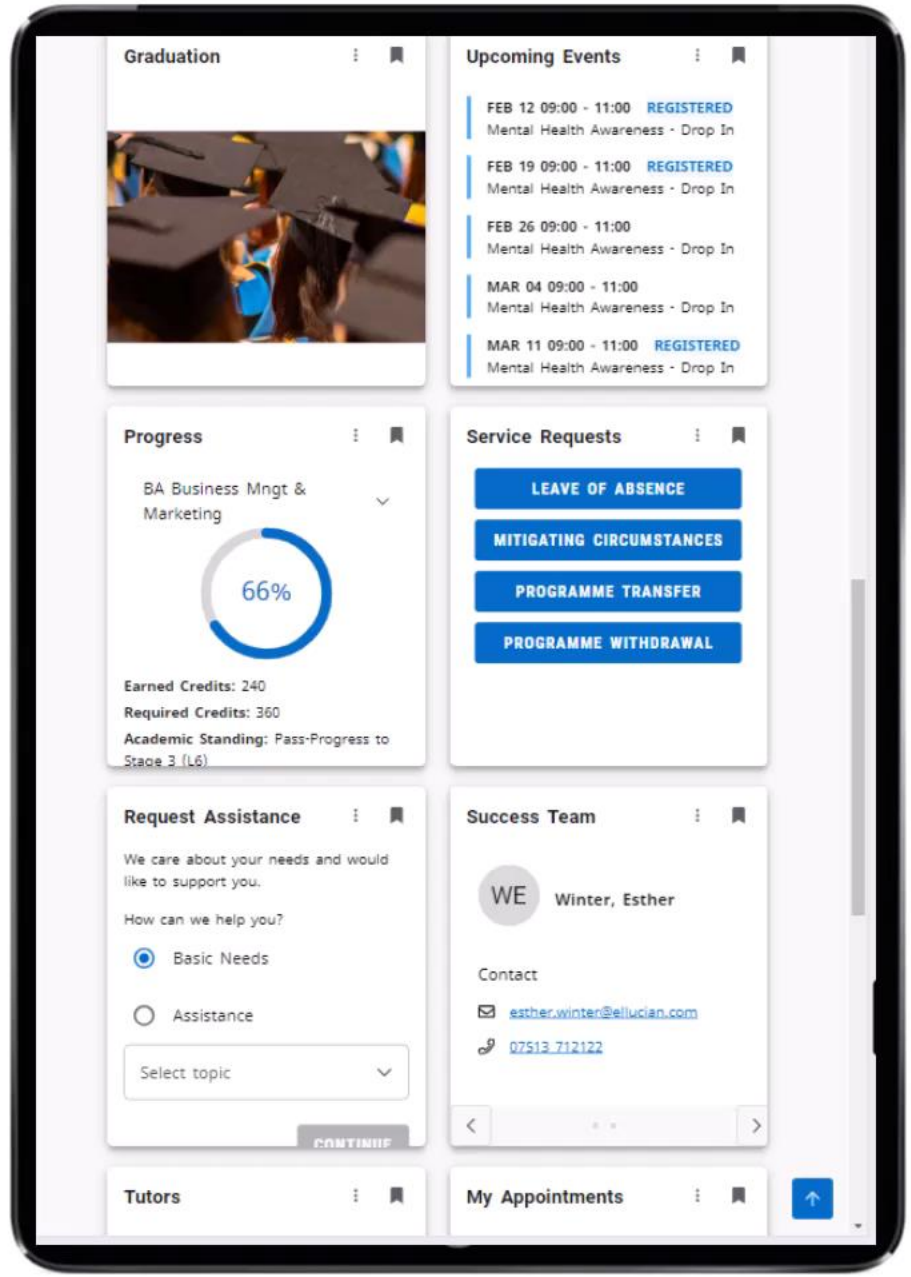

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The Results

MODERN USER INTERFACE

Delivering a consumer grade experience

TIMELY RELEVANT CONTENT

From multiple sources

EMPOWERED STUDENTS

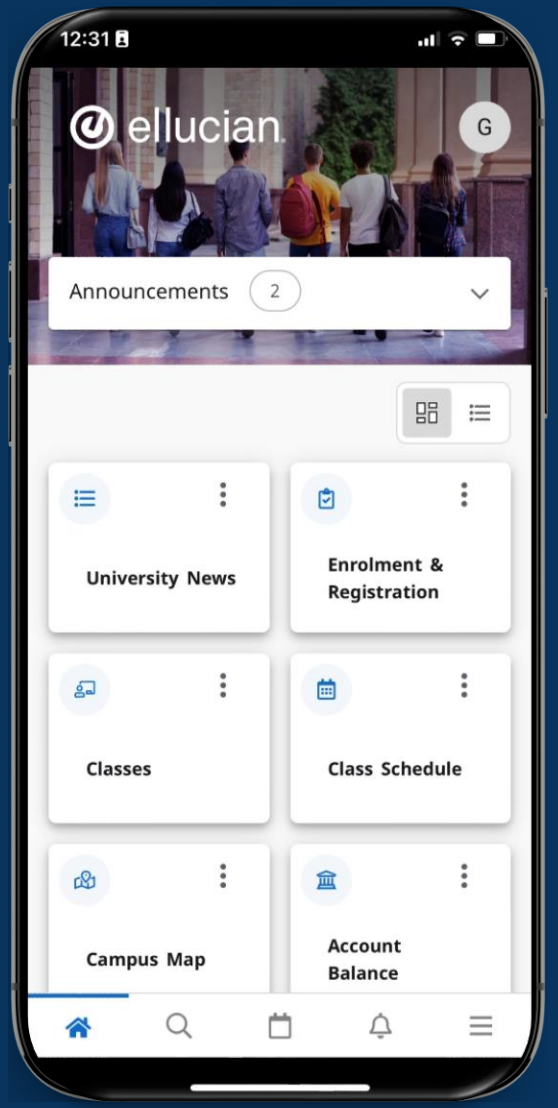
Greater Autonomy – less queries and support required

INCREASED STUDENT EXPERIENCE

Reduction of manual input

Single pane of glass view

75% less time spent logging in



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CUSTOMER STORY

“Ellucian Experience offers the latest and greatest technologies. All you have to do is click on the card to go anywhere. The simplicity of the product is the most attractive part. I can't say it enough.”

SAMIR GHORAYEB, CIO, Lamar State College Port Arthur

“We were amazed at the high percentage of use. After 4 weeks, over 50% of students were using it daily.”

MIKE LOGAN, Dean of Information Technology, Western Iowa Technical Community College

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BEST IN CLASS STUDENT EXPERIENCE

Discussion and Questions

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THANK YOU!

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