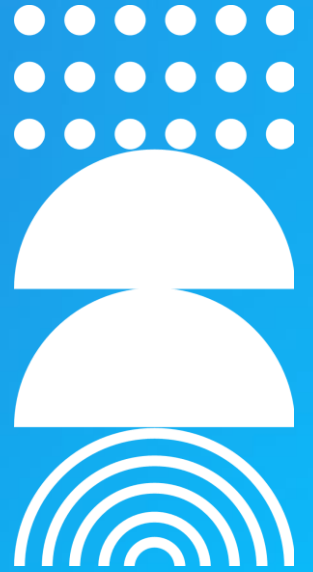# The future of regulatory returns

Carol Ebbrell   Senior Product Manager

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NEEDS

What Regulators expect vs what institutions have

NEEDS

Context

Regulators

- Higher Education funding is driven by Policy which is informed by data collected by Regulators from Institutions

- Regulators change the data sets they require to provide an adaptive view of the impact of funding on social equity, employment and the economy

- Both Macro and Institution level funding are determined by the nature of provision and the outcomes achieved

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N E E D S

Context

Institutions

- Require student software to run the university processes and ensure compliance to teaching standards

- Require the student software to then output the regulators requirements

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IRRITATIONS

Where to begin…

Returns Officer

1

Doesn't own the data

- Registrar's own the data for a return because it is housed in the student system so only small parts are accessible to a returns officer for update directly

2

Multiple systems for a return

- There are multiple systems to run a return with different interfaces
- No ability to amend data in bulk without IT help

3

Inability to own return versions

- Upgrades happen when the various stakeholders agree, and they are only one of many who have needs in this 24/7 world

4

Inability to go to the source for information

- Data missing is a large problem, so the inability to get that data when they need it is a major irritation

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Registrar

1

Owns the data because its in the SIS

- Has no need or use for some of the data but gets impacted by it

2

Unease with downtime for regulatory fixes/version changes

- Upgrades must happen to comply, but affect the Registrar with downtime and testing

3

Inability to get data from the source easily

- Data missing is a large problem, so the inability to get that data when they need it is a major irritation as they are constantly pestered for it from the RO

IT Department

1

Owns the running of the system the data is in

- They have no idea on returns or the timelines etc

2

Too busy to apply fixes or upgrades

- They get irritated at the number of upgrades they must manage just for regulatory changes alone

3

Too many requests for bulk data changes and customisations

- Why can't you use the system the way the system wants you to work

I think all those folks feel like this guy sometimes

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Student/Learner

1

Gets repeatedly asked for data they feel is sensitive

- Will give it once if there is a good reason, but being asked for it repeatedly is irritating

2

Unable to view the data stored about them easily

- Let us see what is stored so we are informed, which currently they aren't, and allow us to update that data when we see it is wrong
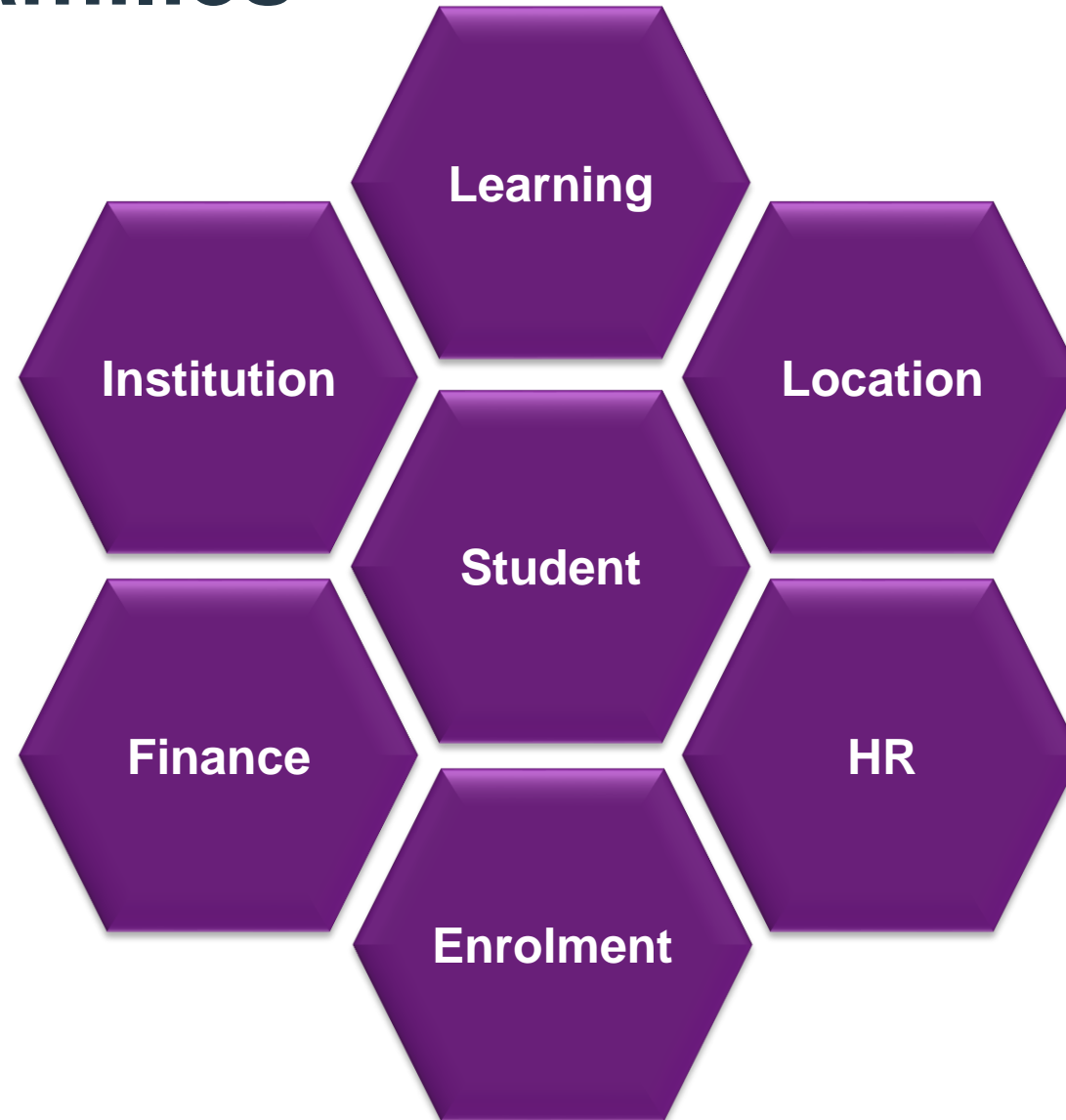
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SOLUTION

Requirements

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Return Families

Demo

Edit
Load
Import
Extract
Search

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experience-dev-devinternal.elluciancloud.com/gcgrc-internal/app/all-accounts/Ellucian/Global%20Regulatory%20UI%20App%20Switcher/

Home

Ellucian Regulatory

Return Types   Course   Location

Regulator	Return Type
HESA	UNISTATS

LOAD   CREATE RETURN FILE

Period (ERP)	Contains	Enter the field value	+

ACTIVE : YES ✕

Period (ERP) ▲	Version (ERP)	File	Date Created	Created By	Updated By	Active	Locked	Final	Comments	Actions

> C22061 (3 items)

> C23061 (4 items)

∨ C24061 (1 items)

| C24061 | 1.5 | External File Reco... | 2023-12-13 | Frank | | ☑ | ☐ | ☐ | 🗒 | ⋮ |

QUESTIONS

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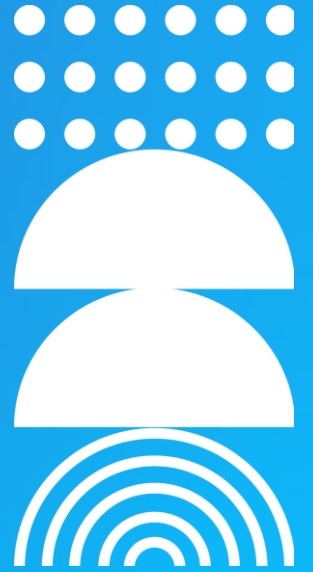
THANK YOU

The future of regulatory returns

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