

Providing academic system excellence for Nile University, supported by an international partnership



With a legacy system that was not well integrated or stable, Nile University (NU) recognised they needed to upgrade to a new system that followed international standards and best practice operational processes and procedures.

As a world-class research institution committed to excellence in student outcomes, NU chose to work with ITB (an ITG company) and Ellucian. Because of their proven track record supplying and integrating software solutions in higher education, ITB has been a reliable partner for Ellucian, whose solutions and services support institutions in the Middle East region.

Driven by a need for a new student information system that was easy to use for staff and students alike, NU started their transformation with an assessment of their current system and any new requirements.

A system designed for all

After a detailed analysis of student and staff needs, NU prioritised the implementation of a fully automated system that could integrate student records and the academic lifecycle with their ERP system. Doing so enabled students, staff and decision-makers to access and manage data and financial flow quickly and easily.

Institutions must store a vast amount of information and data throughout the student lifecycle. This includes managing all student-related functions, starting from applications and admissions all the way through to graduation and beyond, storing, processing and securing student records, GPA calculations, student financials, regulations, schedules and more. That's why NU chose PowerCampus, which automates the most critical, student-related tasks, with a focus on admissions, billing and financial aid.

Professor Wael Akl, President of NU said: "Ellucian PowerCampus is a cornerstone in the quality, tailored, intelligent higher education environment at Nile University."



Main challenge

- Nile University had a legacy student information system that was poorly integrated and needed to upgrade to align with international standards and best practices.

Solution

- Ellucian PowerCampus

Results

- The introduction of Ellucian PowerCampus has meant a fully automated and integrated system to manage and improve data and financial flow within the institution quickly and easily.

Mrs. Jilan Hassan, Vice Provost for Student Affairs, added: “The partnership between NU and Ellucian/ITB is a great contribution to our digital transformation plan. PowerCampus is now integrated with our LMS which simplifies course offering and students’ registration. We have also introduced a component for students’ extracurricular activities so that we can enrol students as well as track and record students’ competencies from extracurricular activities.”

An easy-to-use platform, backed by an international partnership

One of the main reasons NU needed to upgrade their student information system was to ensure their data was easily accessible. Being able to access this data was key to helping verify student information and make informed decisions.

Introducing Ellucian PowerCampus has given NU a platform that is well integrated and easy to use. By automating select student-related tasks, NU can free up administration time for higher impact work.

Mr. Wissam Diab, General Manager at ITB said: “I am delighted to be working with Nile University, which is considered a world-class institution, and I look forward to working on more successful projects in the near future.”

Support every step of the way

For a successful upgrade, NU needed partners who could not only supply software, but integrate it to work seamlessly with the entire institution. By choosing ITB and Ellucian, NU could retain their specific adaptations and third-party solutions, while modernizing their technology to support world-class learning outcomes.

Mrs. Jilan Hassan concluded, “ITB team’s willingness to support our requirements set them apart. They have delivered the adaptations we needed to the platform in an efficient and timely manner which has led to successful results. They really understood the details of our academic system needs and we’re very satisfied with the professional level of support we have been receiving since we started NU/ITB partnership and until this moment.”

“From the administration’s side, we can now generate reports that are much needed for academic planning of new semesters. We can also generate financial reports related to the students’ tuition more easily. The integration with other [Nile University] systems is the most valuable outcome at this stage of our digital transformation. Moreover, the system has indirectly enforced our regulations and deadlines among all stakeholders.”

MRS. JILAN HASSAN

Vice Provost for Student Affairs,
Nile University



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