

How 5 colleges achieved key strategic goals

Institutional leaders share their successes



1 Maintaining business continuity

Odessa College maintained on-site operations through the pandemic while also managing multiple key initiatives and stakeholder expectations.

“My team needed to become subject matter experts quickly, and with limited financial and personnel resources. With our Ellucian advisor, I’ve seen my department’s confidence grow and our reputation throughout the institution evolve into one of accuracy and dependability. Ellucian’s guidance has gone beyond customer support and they feel more like an additional team member.”

Dusty Piper
Director of Information Services,
Odessa College



2 Enhancing performance and agility

Contra Costa Community College District improved its enrollment experience to support its growing student population by right-sizing infrastructure and conducting effective load testing.

“Advisory Services gave us the additional expertise we needed to identify performance gaps and tune our system correctly. Now our students and faculty can quickly access the information they need without disruptions, and our staff looks forward to the start of each semester.”

Satish Warriar
Director, Information Technology,
Contra Costa Community
College District



3 Building a roadmap for success

Lincoln University successfully launched a strategy to deploy single sign-on authentication capabilities across its applications to enhance security and reduce its administrative burden.

“Advisory Services provided us with the recommendations and assistance we needed to understand our technical requirements and establish a roadmap to help us achieve our goals. Having a solid strategy in place allowed us to reallocate more resources to prepare and enable our team for a successful launch.”

John Bax
Chief Information Officer,
Lincoln University



4 Planning and managing change

Fairleigh Dickinson University quickly completed a server migration, including a vigorous project and testing plan that resulted in minimal complications and downtime for end-users.

“Our advisor does the heavy lifting when it comes to project planning. Ellucian keeps us on track for every test, reviews our environment, and proactively helps us plan for the next six months to set our priorities. We have a true partnership with our advisor where I really feel that he has my back and strives for us to succeed.”

Saul Kleinman
Associate Vice President for
Management Information Systems,
Fairleigh Dickinson University



5 Innovating for the future

Massachusetts College of Art and Design successfully prepared for its cloud journey while launching strategic initiatives to improve the student experience.

“Our project team consists of only three people, but with my Ellucian advisor, we were able to prepare for our move to the cloud in a year while building a foundation to deliver an amazing student experience. Our advisor helps us pivot our priorities and works with me every step of the way to proactively meet and anticipate the technology needs of our students and staff.”

Lana Ludanova
Director of Enterprise Applications and
Integration, Massachusetts College of
Art and Design

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