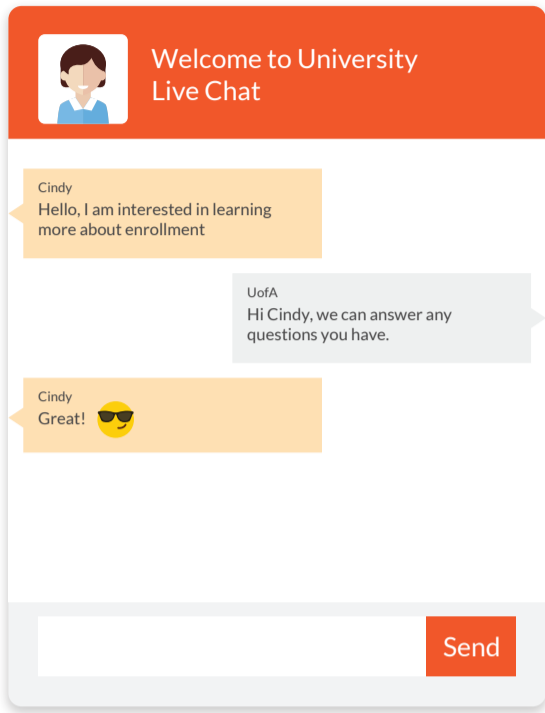


# Ellucian's AliveChat Program for Schools



WebsiteAlive has teamed with Ellucian to produce your school an effective, affordable and integrated live chat program designed to:

- Facilitate 1-to-1 online conversations
- Answer questions
- Eliminate barriers
- Handle sensitive discussions
- Make giving easier
- Build your actionable database

Our comprehensive program includes everything to make your chat effort effective:



Initial consult



Implementation assistance



24/7 Support



Chat customization



Training



CRM integration



Testing

Find the help you need with everything from Quick Start to detailed How-to Guides, apps and more!

## AliveChatPLUS LIVE CHAT SOFTWARE

First Concurrent License

**\$600/annually**

Initial license includes access to full Administrator console for program management and reporting and one operator license with unlimited chats.

Additional Concurrent Licenses

**\$480/annually**

Full Operator rights with unlimited chats and can be granted admin responsibilities.

Implementation - One Time

**\$1000**

Includes three one hour sessions covering onboarding, chat design customization, CRM integration, and staff training.