



## SOLUTION SHEET

# Ellucian Cloud Services

## Accelerating institutional outcomes

Ellucian Cloud increases operational efficiency, resilience, and institutional agility while providing industry-leading reliability, redundancy, and 24/7 full stack administration of your Ellucian solutions. This combination empowers your teams to focus on achieving student engagement and institutional success.

Higher education institutions sustain a complex combination of operations and workflows through years onboarding various solutions. A new challenge then arises to maximize the benefits of upgrades and capabilities. As competition grows and new technologies become available, there is increasing pressure to do more with less.

CTOs understand the importance of how their students perceive public-facing technology, especially when being recruited. Presidents and provosts know that advancements in student success and retention are driven by offering more online service options through updated systems and modern user interfaces.

Ellucian's team of subject matter experts partner with you to understand your institution's specific challenges and strategic ambition with the goal of optimizing your Ellucian ERP/SIS for maximum performance in the Ellucian Cloud. From initial analysis, to transitions and on-going upgrades, Ellucian is your dedicated end-to-end cloud partner

## Experienced

Ellucian Cloud is powered by unsurpassed industry and Ellucian-systems knowledge, combined with an on-going commitment to maximizing the performance of your Ellucian ERP/SIS solutions. Having one end-to-end partner to support all elements of your Ellucian Cloud initiative offers increased efficiency and resources, ensuring clear accountability for on-going performance.

With Ellucian Cloud, our teams become yours. Project management, transition, monitoring and administration teams become part of your institution, completely aligned and focused on your success priorities.

### Proven expertise in cloud deployment and management

- **Single end-to-end partner for all analysis, planning, transition, and management needs:** Your institution works with one company to prepare, transition, and receive on-going maintenance and support for their Ellucian solutions.
- **Recommendations to expand impact of Ellucian cloud solutions:** Your Ellucian Cloud team evaluates use-cases and existing workflows to offer guidance on the latest features, benefits, and capabilities available in the Ellucian Cloud.
- **Unsurpassed knowledge of industry and Ellucian solutions:** Ellucian has planned and transitioned over 470 higher ed customers' ERP/SIS systems to the cloud, each with a unique set of requirements. No one knows more about how to benefit from Ellucian solutions.
- **Amazon Web Services workload migration & ITIL change management experts:** Ellucian adheres to AWS processes to efficiently migrate software applications to AWS and uses ITIL change management practices to minimize risk of IT changes.

## Reliable

The Ellucian Cloud team leverages AWS to offer the reliability institutions need to maintain and improve business operations. Your Ellucian Cloud team provides 24/7 full-stack administration and monitoring of your Ellucian ERP/SIS solutions—this ensures students and faculty maintain access to the online classes and critical services they need. Ellucian solutions hosted in the Ellucian Cloud are specifically designed for higher ed and optimized to provide seamless data exchange across all of your institution's systems. This enables your institution to benefit from faster implementation of Ellucian updates and upgrades.

### Performance optimized for security, stability, and availability

- **Real-time disaster recovery, redundancy, and back-up management:** Count on your Ellucian Cloud team to manage your operations, ensure on-going availability, and protect your reputation.
- **24/7 full stack administration and monitoring from one team:** One team of database developers, application engineers, and administration specialists to maintain and manage system performance.
- **Efficient data exchange with other vendors and solutions:** Ellucian Cloud solutions are developed and tested to efficiently map and pass critical data between your institution's systems, whether in our cloud, elsewhere, or on your premises.
- **Compliance with government and industry privacy and security guidelines:** Expert teams understand and manage controls to address perimeter security, vulnerability management, data encryption, and privacy.



## ■ Enabling

The Ellucian Cloud provides the most up to date, purpose-built user interfaces and experiences to support your students, faculty, and recruiting needs. When your Ellucian ERP/SIS is in the Ellucian Cloud, your IT staff can transition away from managing uptime, maintenance, and system updates to become an effective partner to your institution, supporting its most critical priorities. Ellucian Cloud also ensures capacity and processing can be confidently scaled up to support peak usage needs and back down to optimize costs. Ellucian does all the work so your IT teams can focus on achieving results.

### Acceleration of critical institutional priorities

- **Modern experiences for students and institutional stakeholders:** Stakeholders enjoy unparalleled online capabilities and new UI & UX from the Ellucian Cloud.
- **Re-allocation of IT resource to top institutional priorities:** IT teams spend a disproportionate amount of time on patches, updates, and other maintenance issues and will now have more time to support top-priority business initiatives.
- **Responsive load balancing and server scalability:** Highly trained teams monitor system performance around the clock and can quickly adjust capacity during peak usage periods. This ensures reliability and availability metrics are achieved.
- **Easier implementation and faster results from Ellucian releases:** SaaS customers automatically receive all the enhancements and benefits from Ellucian upgrades. Managed Cloud customers get an accelerated upgrade schedule compared to on-premises customers.

For more information, visit  
[Ellucian.com/solutions/ellucian-cloud](https://ellucian.com/solutions/ellucian-cloud)

Ellucian is the world's leading provider of software and services that power the essential work of higher education institutions. More than 2,700 institutions in 50 countries rely on Ellucian to enhance the student experience for over 20 million students. Visit Ellucian at [www.ellucian.com](https://www.ellucian.com)

