



# Ellucian CRM Recruit

## Matching the expectations of today's prospective students

Student expectations have changed and the prospect landscape has shifted, creating new challenges in the drive to meet enrollment targets. Today more than ever, efficient admissions processes and personalized communications are critical to engaging and enrolling the right mix of students.

**Ellucian CRM Recruit** is a comprehensive solution that supports your entire recruiting and admissions lifecycle. Thanks to automated processes and powerful tools for reporting and measurement, CRM Recruit lets you streamline and improve your prospect outreach and deliver the tailored digital experiences that today's students expect.

### Ellucian CRM Recruit:

- Delivers the personalized, self-driven application experience today's prospects want and expect
- Gives admissions and enrollment teams the reporting and data insights needed to effectively target the most qualified prospects
- Provides scalable tools that help students reach their goals and develop a lifelong affinity to your institution
- Reduces manual processes and streamlines decision-making abilities



"CRM Recruit stood out as being the most modern, effective application system we could find."

**PAUL TRAVILL**  
Academic Registrar,  
Heriot-Watt University

## Capabilities



### Personalized prospect engagement

Reach best-fit prospects quickly and efficiently with the right messages using the channels students prefer. Tailor communications and outreach to match their interests and keep your prospects' attention focused on your institution.



### Cloud-based and tailored access for all users

Configure role-based dashboards and reports to each user's needs, allowing them to engage with best-fit student populations and view progress at each stage of the recruitment and admissions funnels.



### Automated workflows and decision processes

Help your recruiters efficiently manage and prioritize their prospect outreach with automated processes and configurable workflows. Automate decision communications and reduce the time required to review applications.



### Data-driven performance results

Monitor application performance in real time so you can adjust campaign tactics and targeting to reach your enrollment goals.



### Best-of-breed data integration

Real-time, out-of-the-box data integration with Ellucian ERPs can be configured to fit unique institutional workflows and departmental business processes.

## Improving student engagement and enrollment

How are colleges using CRM Recruit to improve their prospect outreach?

### Cuyahoga Community College

Using application deferment options and automated decisions, Cuyahoga Community College's enrollment team gained significant time savings. They used to need over a week to process an application but can now do so in just 1–2 days.

“The recruiters like the decision letter from the prospect experience, and the ability to create financial aid funding letters. That is a big win.”

**BONNIE GUYER,**

Director of ERP Management, Cuyahoga Community College

### University of the Incarnate Word

For the first time, University of the Incarnate Word has multiple admissions offices using the same system for recruiting and enrollment, which also integrates with UIW's enterprise resource planning system (ERP). This has sped up processing time considerably, as applications from every program flow easily into the ERP after completion.

“We can easily configure applications to meet the different needs of our traditional, adult, and international programs.”

**JULIE H. WEBER,**

Director of Marketing and Recruitment, Extended Academic Programs, University of the Incarnate Word



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