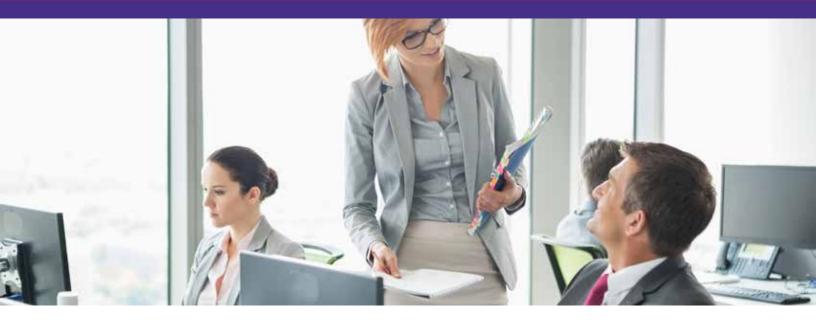# Ellucian solution manager
Streamline IT maintenance

System administrators and IT professionals in today's higher education environment have a difficult job. Administrative logins and application settings must be monitored, and of course, there is always new software to be installed and configured. An IT professional might spend 200 hours installing and preparing a new system—and then must invest incalculable hours keeping it in proper running order. Software updates alone can consume massive blocks of time, and must be tackled individually and manually.

Ellucian Solution Manager tackles the problem of wrangling software maintenance for you.

Manage your Ellucian software with ease

Ellucian Solution Manager provides a centralized point for IT staff to locate and install updates to Banner® by Ellucian, manage those updates, and configure new software. Best of all, Ellucian Solution Manager automates the entire process, so that software updates which used to require hours of work can now be implemented automatically. This software application can help you:

• Automate Banner upgrades

• Reduce the costs associated with manual processes

• Standardize processes based on best practices

One location, one click

Ellucian Solution Manager boils disparate system maintenance tasks—from the installation of Ellucian updates to the management of server information, application settings, and administrative credentials—down to a centralized point so that IT professionals can more closely monitor what's needed, and when.

IT professionals often struggle with locating pre-requisites for upgrades. And when pre-requisites are missed or skipped, upgrades can become convoluted. Ellucian Solution Manager pulls together all of the pre-requisites for updates, showing IT personnel exactly what's needed to keep the system humming. It parses complicated metadata to show the relationships between software and the required updates. Ellucian Solution Manager also collects all required software updates and documentation, making it simple for IT staff to install them with one click.

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An ideal addition to Banner

Ellucian Solution Manager provides order and stability to the sometimes hectic, always time-consuming processes of launching new software or an enterprise resource planning (ERP) system. Ellucian Solution Manager automates the process and handles the work of adding new pieces into the technical puzzle. Because Ellucian Solution Manager is integrated with Banner, it is designed to provide a tool for automated and seamless updates to your Banner system. Ellucian Solution Manager guides the process and ensures that all elements complement one another. And when it comes time to launch a new Ellucian product, it will help IT personnel make sure the new implementation will go quickly and smoothly, with little intervention required.

> With Ellucian Solution Manager, it takes fewer steps to deliver, maintain, and extend functionality in Banner® by Ellucian.

Save time and money

With Ellucian Solution Manager, institutions can share their system configurations with Ellucian, making it easier for Ellucian's technical support team to pinpoint and solve problems. That means less downtime and fewer interruptions. In the long run, Ellucian Solution Manager saves time and money, reducing the total cost of ownership and significantly decreasing the time and workload required to keep higher education software up and running.

Features and functionality designed to simplify IT

Ellucian Solution Manager includes a host of functions created to handle the daunting tasks of upgrading, implementing, configuring, and maintaining higher education software.

- Creates a centralized administrative application to securely manage Ellucian products

- Standardizes metadata to describe software relationships and create an automated metadata-driven software installation utility

- Creates a system to view and manage software in environment while having visibility and easy-to-understand software dependency management

- Automates the retrieval of software updates from Ellucian, and is an easy way to automatically download and view release documentation

- Creates a configuration data management system

- Provides an automated, template-based system that facilitates the simple, seamless installation of new Ellucian products

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ABOUT ELLUCIAN
Ellucian helps education institutions thrive in an open and dynamic world. We deliver a broad portfolio of technology solutions, developed in collaboration with a global education community, and provide strategic guidance to help education institutions of all kinds navigate change, achieve greater transparency, and drive efficiencies. More than 2,400 institutions in 40 countries around the world look to Ellucian for the ideas and insights that will move education forward, helping people everywhere discover their futures through learning.

To learn more, visit www.ellucian.com.