ellucian

Technology services designed for higher education

Assess your systems, plan and design optimizations, and go live on schedule with expert Ellucian consultants by your side. With a wide range of standard and custom plans tailored for institutions like yours, Ellucian Services helps ensure project success by aligning people, processes, and technology. With decades of higher education experience and unmatched Ellucian product expertise, we're here to help your institution move to the next level with optimal efficiency and results.

Full-spectrum services

No matter where you are on your path to modernization, or where you're trying to go, we can help you get there faster.

- **Systems analysis and assessment.** First things first: Ellucian Services offers holistic assessment and gap analysis of your existing systems.

- **Design.** From your architecture to your functional business processes, we'll develop plans for success. We can even help you with your customizations.

- **Optimization.** Our systems-integration approach improves processes and reduces redundancies. We'll align your functional processes with key technical upgrades and help you make the most of your Ellucian investment by connecting systems across your institution.

- **Implementation.** Our seasoned experts and certified project managers will implement the right solutions the right way, using reliable schedules, milestones, processes, controls, and deliverables. You'll get planning, project management, delivery, and support to ensure smooth implementations and continuous operations.

Services offerings

Standard Service Offerings

Our Standard Service Offerings (SSOs) save you time, labor, and unexpected setbacks. We've already identified the most common needs our customers face and developed prescriptive best practices to address them. SSOs feature:

- Pre-determined scope
- Set number of hours
- Set number of resources
- Pre-determined timelines

Custom Service Offerings

Looking for something more tailored? For a more individualized approach, we create Custom Service Offerings based on your specific needs.

Key benefits

Unmatched expertise. Experience matters. Our consultants understand higher education and the complex challenges of IT systems. And as the company who wrote the software, we know our solutions inside and out.

Predictability. Let Ellucian Services take the guesswork out of your project design and delivery. Through regular progress monitoring and accurate estimates of milestone and project completion, we'll make sure your project stays on track.

Quick return on investment. We can help you deploy our technology faster than you may have thought possible, thanks to proven, established processes and our team's extensive implementation experience.

Category	Sample Service Offerings
Training and Consulting	System Analysis, Colleague Financial Aid Workshop, Banner HR Time Entry and Leave Management
Technical Upgrade and Installation	Server Migration, Registration Health Check Services, CRM Recruit Upgrade, ILP Installation
Custom Programming and Integrations	Ethos Integration Essentials, Integration Architecture and Design Workshop, Colleague Custom Advisory Services, Banner Technical Architect Services
Education Services	On-Demand Library, Instructor-Led Online Courses

Contact your Services Representative for more information.

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