ellucian | Wilkes University

Wilkes University accelerates IT capabilities with the cloud

Wilkes-Barre, Pennsylvania │ 4-year │ Private │ 4,400 students

The challenge

On-campus operations held progress back.

Day-to-day management of on-premises servers diverted valuable time and resources from Wilkes University's IT staff. Legacy systems were also vulnerable to data loss and required expensive hardware refreshes every few years.

The solution

Building a technology roadmap.

Ellucian Banner Cloud

The result

Charting the future with confidence.

With Ellucian Banner Cloud, Wilkes gains access to 24/7 disaster recovery, robust security against cyberattacks, and a support team with deep expertise in higher education. With automated updates and greater IT staff availability, Wilkes can accelerate innovation.

IMPACT

50%
of IT time refocused on customer service

24/7
disaster recovery support

Improved
cost predictability

"Ellucian Banner Cloud lets us get the important stuff done and get it done faster. We get immediate access to the latest functionality. Ellucian Banner Cloud simply gets us more."

JERRY KOREA
Executive Director ITS,
Wilkes University

Let us help you achieve your goals

CONTACT US AT
customerimpact@ellucian.com to learn from other customer experiences or to discover more about our solutions.