



At the University of the West Indies, digital transformation enhances the student experience

Cave Hill, Barbados | 4-year | Public | 7,300 students

The challenge



Student-focused services, data-informed decisions.

In 2017, the University of the West Indies (The UWI) outlined the “Smart Campus Initiative” to integrate information technology into all operational procedures and create a framework for ongoing digital transformation that can adapt to students’ changing needs.

The solution



Building a Smart Campus with smart solutions.

Ellucian Banner
Ellucian Cloud

The result



Solid infrastructure withstands any disruption.

Supported by Ellucian Cloud and a Banner-integrated LMS, The UWI met its five-year strategic goals, expanded access to student support services, improved operational efficiencies and delivered comprehensive learning experiences online during the pandemic.

Impact



73%
reduction in
orientation costs



80%
student satisfaction
rate with online
classroom support



95%
student satisfaction
rate with orientation
module clarity



Let us help you achieve your goals

Contact us at customerimpact@ellucian.com to learn from other customer experiences or to discover more about our solutions.