



# Quercus by Ellucian

*Manage professional training course records and data, streamline internal business processes and create a better experience for learners, staff and employers*



**Quercus is a Software-as-a-Service (SaaS) solution and managed by Ellucian, so you don't have to worry about IT maintenance or upgrading to new releases.**

Organisational success hinges on clear, direct connections between every prospect, department and constituent within the physical and virtual reach of your organisation.

Better information connections mean better everything: more effective marketing communication, better responsiveness, more efficient processes and more informed decisions. Quercus enables those connections and the platform helps you create a seamless experience for all. It's a robust training administration system that provides collaboration and a smooth, easy, productive online experience.

## **A flexible solution for the professional and vocational training sector.**

Quercus is delivered to staff, employers and learners through browsers or mobile devices. Quercus also positions you for the future. Its modern architecture enables you to adapt seamlessly as functional and technical needs change—and flexibility and extensibility are critical to meeting constituent's expectations and to competing globally. Quercus offers your organisation a range of key benefits including:

- An online book and payment process tailored to the unique requirements of each course or programme
- The ability to maximise course/programme intake through a powerful campaign management function and course viability dashboard

- An efficient way to work with corporate partners for registration and billing
- The ability to provide results and certification easily through online services
- The ability to reduce administrative processing overhead through workflow and online services

## **Trouble-free implementation and maintenance**

Quercus is managed by Ellucian so you don't have to worry about IT maintenance or headaches. Ellucian handles all monitoring, performance tuning, support and managing the implementation of any solution upgrades. Our implementation approach is resourced with highly trained and experienced Ellucian staff or our certified partners. With our rapid implementation process, you can "go live" within weeks.

## **Packed with features to enhance the professional education experience**

Quercus includes a suite of software modules that allow organisations to manage learner and course records. A module provides a set of functions relating to a specific business area or process. There are two types of modules: Core module, which must be installed in order for Quercus to

function, and lifecycle modules which can be included or excluded according to the needs of the organisation.

Quercus core modules allow you to maintain learners' personal information, course performance and details of your organisation's programmes and courses. These modules are typically found within a training administration system.

The lifecycle components support a variety of online interactions with the learner throughout each stage in the lifecycle from initial application through to certification. The lifecycle components allow you to set up learner-facing web pages that capture learner requests and route them into Quercus, where they can be reviewed and processed. The solution also includes configurable workflows and business rules that make it easy to automate and streamline the processing of these requests.

Additional features within Quercus allow other enterprise systems to interrogate the Quercus database and for Quercus, in turn, to pull information from these systems. This allows Quercus to leverage automated processes that once required the use of multiple systems. With Quercus, you can also monitor the state of your key performance indicators, extract business intelligence and meet the majority of your reporting obligations.

## Designed to connect your constituents

We know that organisations are committed to providing an efficient customer-centred and increasingly online training administration service. That's why Quercus is specifically geared to enhance the training experience for nearly everyone involved in the process, such as:

- **Academic and administrative staff** who require access to learner and course information
- **Prospects** who need access to services such as online 'Book and Pay'
- **Learners** who may need access to services such as 'My Results'

- **Employers** who may need access to book employees on courses

## The right tool for a modern organisation

The Quercus platform helps you to create an integrated digital organisation that makes it easier for constituents to communicate, to find the information that they need and to accomplish any task—from engaging prospects to cultivating lifelong learning relationships. Quercus offers:

- **Consistency.** Quercus components provide a common, contemporary user experience across all applications and approaches. Users can access and navigate the system via their desktop computer, tablet or mobile device, seamlessly moving from one to another and leveraging the mobile-first design.
- **Usability.** Greater openness and connectivity between constituents and across departments are provided, enabling you to improve learner success by guiding registration and engagement with the organisation through the student journey.
- **Simplicity.** Implement quickly and easily, no matter how customised or localised, by controlling which components are deployed and when. This means more nimble and agile upgrades with shorter timing and reducing the need for staff training with more intuitive design. Quercus continuous lifecycle enables consistent, seamless component deployments that IT staff and end users will appreciate.



# ellucian®

## ABOUT ELLUCIAN

Ellucian is the world's leading provider of software and services higher education institutions need to help students succeed. More than 2,400 institutions in 40 countries rely on Ellucian to help enable the mission of higher education for over 18 million students. Ellucian provides student information systems (SIS), finance and HR, recruiting, retention, analytics and advancement software solutions. With more than 1,400 institutions subscribing to Ellucian's cloud services and SaaS offerings, the company is one of the largest providers of cloud-based solutions. Ellucian also supports the higher education community with a range of professional services, such as application software implementation, training, education and management consulting.

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