

# Essential Elements of a Privacy Program



# Inventory

Know your personal data—what you have, where it is, and who has access.



# Security

Protect personal data from unauthorized access with restricted access, encryption, multifactor authentication, and/or multiple monitoring systems.



#### **Transparency**

Communicate about the processing of personal data in a way that is easily accessible and easy to understand.



#### **Accountability**

Your institution is accountable for what happens to personal data, even when it's processed by a third party, so conduct due diligence on vendors that will have access.



#### **Usage**

Use the personal data your institution collects only for its intended, stated, and/or expected purpose.



# Data minimization

Reduce risk, save time, and maintain user trust by collecting and keeping the minimum amount of personal data necessary.



### Legal basis

Determine the legal basis for processing personal data, such as consent, contract performance, legal requirement(s), or legitimate, vital, and/or public interest.



#### **Access**

Establish and maintain a process that grants individuals the right to see and/or obtain a copy of their personal data on file.



#### Integrity

Protect the accuracy,
validity, traceability,
and recoverability of
your data by preventing
unintended alterations
during capture,
storage, retrieval,
update, and transfer.



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