



WALSH COLLEGE EMPOWERS END USERS WITH REPORTING AND OPERATING ANALYTICS

The demand for data doesn't stop.

Data is growing at an astonishing rate and its importance for effective decision making wasn't overlooked by administrators at Walsh College in Troy, Michigan. Unfortunately, report generation at the college required extensive knowledge of SQL, so IT was heavily involved, causing bottlenecks due to competing priorities. With a single report writer working 60 to 70 hours a week to fulfill requests, administrators at Walsh College knew they needed to find a way to empower end users to run their own reports with an easy-to-use interface.

Easily accessible and reliable decision support.

An institution's ability to be agile in response to the challenges facing higher education today is predicated on its ability to stay ahead of the curve. Walsh College now has that advantage with a web-based platform – powered by Business Objects – for enterprise reporting, query and analysis, performance management, and data integration. The combination of ad-hoc reporting, with its simple drag-and-drop functionality, and dashboards provides easy access to reliable, consolidated business and academic information across campus. End users

WALSH[®] COLLEGE

PROFILE:

- Located in Troy, Michigan
- 4,556 enrolled students

CHALLENGES:

- No end user reporting capabilities or web support
- IT staff overburdened with report requests
- Reporting consistency at risk

SOLUTION:

- Colleague® Reporting and Operating Analytics

RESULTS:

- Faster time to value for end users across the campus
- Productivity gains in the business office, payroll, and other key areas
- IT free to focus on more critical technology projects
- Improved reporting consistency

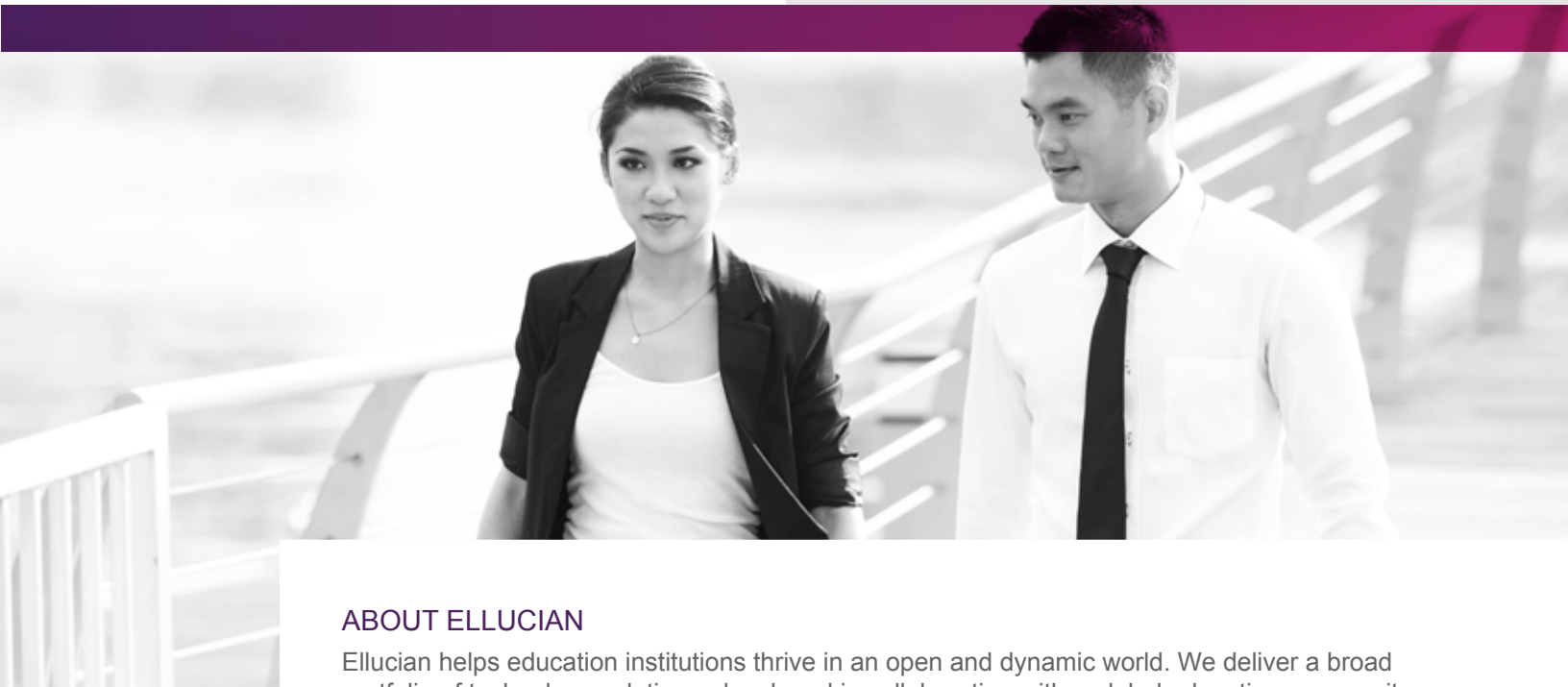
can now build, customize, and modify their own reports, eliminating bottlenecks. With 33 pre-defined analytical reports, 75 ad-hoc report templates, and 13 persona-based dashboards incorporating 150 metrics, Colleague® Reporting and Operating Analytics can help everyone across the institution answer critical questions—quickly and easily.

Self-service capabilities for better decision making.

Prior to implementing Colleague Reporting and Operating Analytics, Walsh College was considering hiring a second institutional report writer to help manage its large volume of requests. By enabling end users to generate their own reports, the college no longer needs to hire that full-time employee, resulting in significant savings compounded over time. “We used to waste countless days going back and forth between IT and the business office to get reports,” said Esdale. “Now the end user knows the data and the fields and can run the reports the way they want them—at any time.”

“Recognizing the important role that data will continue to play in the coming decade, we knew we needed a tool to help us identify and correct any issues we might be having and to make better decisions. Ellucian’s Colleague Reporting and Operating Analytics has empowered end users to run their own reports, reducing the workload for IT staff and increasing productivity throughout Walsh College.”

Joseph Esdale
Director of the Office of Information Technology
Walsh College



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